DONTREL L. SIMMS

simmsd2@mailbox.winthrop.edu

EDUCATION

B.S. Business Administration, Winthrop University, Concentration: Accounting, GPA: 3.046

High School Diploma York Preparatory Academy, GPA: 4.0

WORK EXPERIENCE

Manager

Sonic Drive-In

- Maintained high standards of customer service during high volume, fast paced operations
- Responsible for monetary inventory
- Responded to and effectively resolved customer complaints
 Was responsible for running the shift and making sure everyone knew their goals to be met in a given time
- Supervised, motivated, evaluated and coached employees

Crew Manager

Sonic Drive-In

- Managed, trained and motivated a crew of five to ensure policies were being met
- Aware of all processes within the store including those outside of my realm of responsibility
- Strictly followed store policies and provided high quality customer service

Cook

Sonic Drive-In

- Executed daily operations of all stations on line
- Thoroughly cleaned work areas and food preparation equipment
- Followed procedures for safe food preparation, assembly and presentation

INVOLVEMENT & AWARDS Accounting Mentorship and Professional Development National Association of Black Accountants Winthrop University Vision of Praise

SKILLS

- Ability to Work Under Pressure
- Decision Making
- Team Player
- Leadership
- Motivating Others

July 2018- January 2020

Tega Cay, SC

June 2018- July 2018

Rock Hill, SC

March 2018- June 2018

Rock Hill, SC

August 2019-Present August 2019-Present August 2019-Present

May 2019

May 2023 Rock Hill, SC

Rock Hill, SC