## SCHEDULE AN APPOINTMENT WITH

# **Counseling Services**

# AT WINTHROP



#### **First Time Appointments**

First time coming to see us? (Or perhaps it's been a year or two?)

We'll schedule your first (intake)
appointment for TODAY we don't pre-schedule these, so if you want to come
in on Tuesday, you'll make the appointment on
Tuesday morning.

You can schedule via the <u>Medicat Patient Portal</u> or call the front desk at 803-323-2206.

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### In Case of Emergency

If there are no intake appointments available, you can still talk to a counselor!

On the Medicat Patient Portal, return to the appointment search and choose "call back from same day counselor" as the appointment type. Or, you can call the front desk and request a call back from a counselor today.

Either way, you'll need to complete some forms on the portal - after you submit those, the counselor will return your call within 90 minutes.



#### **Coming Back to Counseling**

If you've met with a counselor here in the past year, you can schedule an appointment through the front desk (call 803-323-2206) - or e-mail your counselor.

These appointments are "Intake Returns," so you don't have to go through the Same Day Intake process all over again.

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#### **Ongoing Appointments**

After your first (same-day intake) appointment, you will be able to schedule your follow-up sessions with your ongoing counselor.

All your follow-up appointments will be scheduled ahead of time, so you can find something that works with your schedule.





#### **Counseling for Trauma**

If you've experienced trauma (recent or in the past), and are ready to address it in counseling, you can get connected to a trauma counselor in one of two ways:

- Follow the instructions above to get an intake with general counseling - once here, ask if SATS (Student Advocacy and Trauma Support) counseling would be a good fit.
- Contact the SATS coordinator, Itali Jackson (jacksoni@winthrop.edu), for a consultation and ask to begin counseling. This is a good option if you need other resources (housing, legal, advocacy) beyond counseling.

FOLLOW US ONLINE FOR UPCOMING EVENTS, NEWS, AND RESOURCES





@COUNSELINGWU