

# Bank of America WORKS

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## TRAINING MANUAL

This manual is maintained by [Purchasing Services](#)

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The Bank of America WORKS payment program is a web-based application that provides users with daily purchasing card transaction information, enables the liaison to “sign off” on their transactions and to allocate the transactions to the appropriate FOAP.

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## Logging on/off

<https://payment2.works.com/works>

Type the above url into the address bar of either Internet Explorer 7.0 with SP3 with 128-bit encryption or later or Firefox 3.6 or later. Chrome and Safari are not supported by WORKS.

The image shows a screenshot of the Bank of America Works login page. The browser address bar displays <https://payment2.works.com/works/>. The page header includes the Bank of America Merrill Lynch logo and the Works logo. On the left, there is an "About Works" section with a list of features and a link to "Bank of America Card Solutions". The main content area is titled "Login to Works" and contains the following fields and buttons:

- Organization: WINTHROP UNIVERSITY (dropdown menu)
- Login Name:
- Password:
- Login button
- [Forgot your password?](#)

Below the login form, there is a message: "Need more help? Please contact your Program Administrator for assistance." A callout box on the right side of the image provides a larger view of the login form and the "Forgot your password?" link, which is circled in red. Another callout box points to the "Forgot your password?" link in the main screenshot.

Enter your Bank of America WORKS username and password and log in to the site. Your username and initial password will be provided to you in training. If you forget your password, please click the link titled "Forgot your password?" on the log in screen to recover.

## Pending Transactions

The screenshot shows the Bank of America Works portal. At the top, there are navigation tabs for Home, Expenses, and Reports. The 'Action Items' section is highlighted with a blue box. Below it, a table shows a row for 'Sign Off' with a count of 82 and a 'Pending' status. A callout box highlights the 'Pending' status, and an arrow points to a 'Pending' button in the 'My Announcements' section.

Action	Acting As	Count	Type	Current Status
Sign Off	Accountholder	82	Transaction	Pending

On the upper half of the main page, under the “Action Items” box heading, check to see if there is a row indicating “Sign Off”. If so, then click on the hyperlink on that row titled “Pending” to be taken to your transactions. If not, then there are no charges to allocate and sign off at this time.

Once you have clicked the “Pending” hyperlink, you will see a list of transactions. All transactions that need to be allocated will appear.

The screenshot shows the 'Transactions - Accountholder' page. A table lists transactions with columns for Document, Account ID, Sign Off, Date Posted, Date Purchased, Primary Accountholder, and Purchase Amount. The total number of items is 57. A callout box highlights the '57 items' text, and an arrow points to a 'Show 10 per page' dropdown menu.

Document	Account ID	Sign Off	Date Posted	Date Purchased	Primary Accountholder	Purchase Amount
TXN00123732	3385	none	08/28/2013	08/26/2013	Peppel, Jessica	85.59
TXN00123764	2395	none	08/29/2013	08/28/2013	STEWART, MITZI	75.00
TXN00123888	5245	none	09/02/2013	08/30/2013	WALLACE, ROSANNE D	25.89
TXN00123905	3385	none	09/02/2013	08/30/2013	Peppel, Jessica	1,980.00
TXN00123917	5245	none	09/02/2013	08/30/2013	WALLACE, ROSANNE D	1.29
TXN00123956	2395	none	09/02/2013	08/29/2013	STEWART, MITZI	121.38
TXN00123958	5245	none	09/02/2013	08/30/2013	WALLACE, ROSANNE D	25.24
TXN00123968	2312	none	09/02/2013	08/29/2013	CARNEY, THOMAS	2,495.00
TXN00123984	5245	none	09/02/2013	08/30/2013	WALLACE, ROSANNE D	
TXN00124000	3385	none	09/02/2013	08/30/2013	Peppel, Jessica	

If the total number of items **57 items** is more than 10, you will need to change the view to see all of the transactions.

## Receipt status

To change the receipt status of a transaction, click the empty box to the left hand side of the transaction to mark it with a checkbox, then click on the “Receipt” button at the bottom of the screen.

The screenshot shows the 'Transactions - Accountholder' window. At the top, there are tabs for 'Pending Sign Off', 'Signed Off', 'Flagged', and 'All'. Below the tabs is a table with columns: Document, Primary Accountholder, Vendor, and Purchase Amount. The first row is selected, and its checkbox is circled in red. Below the table, there is a status bar showing '1 Selected | 3 items' and 'Show 10 per page'. At the bottom, there are several buttons: 'Retry Automatch', 'Mass Allocate', 'Add to Expense Report', 'Attach', 'Receipt' (circled in red), 'Print', and 'Sign Off'.

	Document	Primary Accountholder	Vendor	Purchase Amount
<input checked="" type="checkbox"/>	TXN00144897	Peppel, Jessica	LOWES #00416	64.16
<input type="checkbox"/>	TXN00144976	HUBER, KELLY	VZWRLLS APOCC VISB	50.75
<input type="checkbox"/>	TXN00145192	Peppel, Jessica	VZWRLLS APOCC VISB	50.36

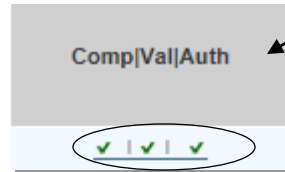
Once you click “Receipt” a pop-up box titled “Receipt” will appear. Please choose the radio button that coordinates with whether or not you have a receipt. Then click “Ok”.

The screenshot shows a 'Receipt' dialog box. It has two radio buttons: 'No receipt' and 'Yes, I have the receipt'. The 'Yes, I have the receipt' radio button is selected and circled in red. Below the radio buttons is a 'Comments:' text area. At the bottom right, there are 'OK' and 'Cancel' buttons, with the 'OK' button circled in red.

## Allocating Transactions

In order to allocate charges, from the home screen you will need to click on the three green checkboxes hyperlink under the column "Comp/Val/Auth" for the transaction you are wishing to reconcile.

Document	Primary Accountholder	Vendor	Purchase Amount	Date Posted	Allocation	Date Purchased	Comp/Val/Auth	Amount
TXN00144897	Peppel_Jessica	LOWES #00416	64.16	10/02/2014	6250E 111020 71352 NONE	10/01/2014	✓   ✓   ✓	
TXN00144976	HUBER_KELLY	VZWRLSS APOCC VISB	50.75	10/03/2014	6520 111020 71351 NONE	10/02/2014	✓   ✓   ✓	



A pop-up box will appear titled "Allocation Details". You will need to choose an Index code, Account code, and for some users, an Activity code. To change the index highlight the numbers currently in the "GL01: Index" box and type in your correct code. As you are typing, a drop down box will appear and you can just click on the correct index. To change the Account code highlight the numbers currently in the "GL02: Account" box and type in the correct Account. As you are typing, a drop down box will appear and you can just click on the correct account. To change the Activity code, highlight the text currently in the "GL03: Activity Code" and type in the correct code. As you are typing, a drop down box will appear and you can just click on the correct activity.

Comp Val Auth	Value	Description	GL01: Index	GL02: Account	GL03: Activity Code
✓   ✓   ✓	59.96	LOWES #00416 - Purchase	6250E 111020	71352	NONE

## Splitting Allocations

After you have allocated the charges you can also split the transaction between different FOAP's if needed. To split charges, you will need to add lines appropriate to the number of FOAP's that you need to split the charges between. For this example, the charges will be split between two FOAP's so one line will be added.

You must check the box next to the transaction and then specify from the drop down box labeled "Duplicate" how many lines you need. **The lines will automatically populate.**

The screenshot displays the 'Allocation Details' for transaction TXN00144897 - LOWES #00416. A table lists the allocation with columns for 'Comp|Val|Auth', 'Value', and 'Description'. The first row is selected, showing a value of 59.96 and a description of 'LOWES #00416 - Purchase'. Below the table, a 'Duplicate' button is open, showing a list of options from '1 line' to '7 lines'. A second 'Duplicate' dropdown is also open, showing the same list of options. Arrows indicate the flow of interaction: one arrow points to a checkbox in the top right, and another points to the 'Duplicate' dropdown menu.

Comp Val Auth	Value	Description
<input checked="" type="checkbox"/>   ✓   ✓   ✓	59.96	LOWES #00416 - Purchase

1 Selected | 1 item

Remove Add Duplicate Clear GL

Reference & Tax

Transaction Detail - 5200 (HOME SUPPLY WAREHOUSE)

Comments

You will be able specify the amount to be allocated by amount or percentage. To switch from splitting by amount to percentage, click on the drop down box labeled "Value" and choose "Percent".

The screenshot shows the 'Allocation Details' window for transaction TXN00144897 - LOWES #00416. The window title is 'Allocation Details - TXN00144897 - LOWES #00416' and the date is '10/02/2014'. The source amount is '64.16 USD'. The purchase amount is 64.16, allocation total is 64.16 (100%), and variance is 0.00. The 'Value' dropdown menu is open, showing 'Percent' selected. The table below shows two rows of allocation data.

Comp Val Auth	Value	Description	GL01: Index	GL02: Account	GL03: Activity Code	Category
✓   ✓   ✓	59.96	LOWES #00416 - Purchase	6250E 111020	71352	NONE	(unspecified)
		LOWES #00416 - Purchase	6250E 111020	71352	NONE	(unspecified)

Below the table, the 'Reference & Tax' section shows 'Sales Tax Included' with a tax total of 4.20, use tax of 0.00, and shipping ZIP of 29733. The 'Transaction Detail' is '5200 (HOME SUPPLY WAREHOUSE STORES)'. The 'Comments' section is empty. Buttons for 'Save' and 'Close' are at the bottom right.

Enter the correct percentage amount; for the example given, the charges need to be split 50/50, so 50 will be typed into each percent field.

The screenshot shows the 'Allocation Details' window for transaction TXN00144897 - LOWES #00416. The window title is 'Allocation Details - TXN00144897 - LOWES #00416' and the date is '10/02/2014'. The source amount is '64.16 USD'. The purchase amount is 64.16, allocation total is 64.16 (100%), and variance is 0.00. The 'Value' dropdown menu is set to 'Percent'. The table below shows two rows of allocation data, both with a value of 50.

Comp Val Auth	Value	Description	GL01: Index	GL02: Account	GL03: Activity Code	Category
✓   ✓   ✓	50	LOWES #00416 - Purchase	6250E 111020	71352	NONE	(unspecified)
	50	LOWES #00416 - Purchase	6250E 111020	71352	NONE	(unspecified)

Below the table, the 'Reference & Tax' section shows 'Sales Tax Included' with a tax total of 4.20, use tax of 0.00, and shipping ZIP of 29733. The 'Goods & Services' field is highlighted with a yellow background and contains the value 59.96. The 'Transaction Detail' is '5200 (HOME SUPPLY WAREHOUSE STORES)'. The 'Comments' section is empty. Buttons for 'Save' and 'Close' are at the bottom right.



## Travel Expenses

If the charge is an employee travel expense, then on the “Allocation Details” pop-up box, you will need to change the category to “Employee Travel”. This procedure does not apply to student or candidate travel.

Allocation Details -TXN00144897 - LOWES #00416  
Purchase Amount: 64.16 | Allocation Total: 34.18 | 50% | Variance: 29.98  
10/02/2014 | Source Amount : 64.16 USD

Comp/Val/Auth	Value	Description	GL01: Index	GL02: Account	GL03: Activity Code	Category
✓   ✓   ✓	50	LOWES #00416 - Purchase	6250E 111020	71352	NONE	(unspecified)

0 Selected | 1 item

Remove Add Duplicate Clear GL

Once “Employee Travel” has been chosen a box will appear to the right where you need to enter the Traveler’s name (Last Name, First Name format).

Category	Note
Employee Travel	Traveler Name (LastName, FirstName) Peppel, Jessica

If you are splitting the charge for two different travelers, then you can do so as shown in the example below:

Allocation Details -TXN00144897 - LOWES #00416  
Purchase Amount: 64.16 | Allocation Total: 64.16 | 100% | Variance: 0.00  
10/02/2014 | Source Amount : 64.16 USD

Comp/Val/Auth	Value	Description	GL01: Index	GL02: Account	GL03: Activity Code	Category	Note
✓   ✓   ✓	50	Plane ticket for our honeymoon	6250E 111020	72215   Employee Foreign Travel	NONE	Employee Travel	Traveler Name (LastName, FirstName) Peppel, Jessica
	50	Plan ticket for our honeymoon	6250E 111020	72215   Employee Foreign Travel	NONE	Employee Travel	Traveler Name (LastName, FirstName) Clooney, George

0 Selected | 2 items

Remove Add Duplicate Clear GL

Category	Note
Employee Travel	Traveler Name (LastName, FirstName) Peppel, Jessica
Employee Travel	Traveler Name (LastName, FirstName) Clooney, George

## Taxes

After completing the allocation and traveler information, you will indicate the tax status. The editable tax status is under the “Full Details” of the transaction within the “Allocation & Detail” tab.

The screenshot shows the 'Allocation & Detail' tab of a transaction. The 'Reference & Tax' section is expanded, showing a table with columns: Reference, Tax Status, Goods & Services, Tax Total, Use Tax, and Shipping ZIP. The 'Tax Status' dropdown is open, showing three options: 'Sales Tax Included', 'Sales Tax Included', and 'Non-taxable Purchase'. A black arrow points from the 'Sales Tax Included' dropdown in the table to the 'Sales Tax Included' option in the dropdown menu.

Reference	Tax Status	Goods & Services	Tax Total	Use Tax	Shipping ZIP
	Sales Tax Included				

Transaction Detail - 5965 (COMBINATION CATALOG AND RETAIL MERCHANT)

You will need to indicate whether sales tax has been paid or not. You may refer to documentation on sales tax in Appendix A.

In the drop down box under “Tax Status”, there are three options: Sales tax Included; Non-taxable Purchase; and Subject To Use Tax. If the tax has already been paid, choose “Sales Tax Included”. If tax was not included on the invoice and needs to be paid, choose “Subject To Use Tax”. **If tax does not apply to the item (please see documentation), then choose “Non-taxable Purchase”.**

The screenshot shows the 'Allocation & Detail' tab of a transaction. The 'Reference & Tax' section is expanded, showing a table with columns: Reference, Tax Status, Goods & Services, Tax Total, Use Tax, and Shipping ZIP. The 'Tax Status' dropdown is set to 'Sales Tax Included'. The 'Save' button is circled in red.

Reference	Tax Status	Goods & Services	Tax Total	Use Tax	Shipping ZIP
	Sales Tax Included	79.99	5.60	0.00	29733

Transaction Detail - 5965 (COMBINATION CATALOG AND RETAIL MERCHANT)

Once you have selected the appropriate sales tax option, **you must click save or your work will be lost.**

## Signing Off

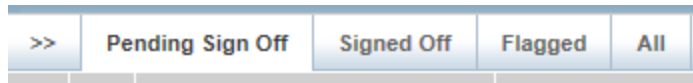
Once you have checked the Tax Status, Allocation, and Receipt Status of the purchase, you will need to “Sign Off” on the purchase. Check the box that is on the left side of the transaction, and click on the “Sign-off” button on the lower right hand side. You will need to do this for each transaction.

The screenshot shows a web interface titled "Transactions - Accountholder". At the top, there are tabs for ">>", "Pending Sign Off", "Signed Off", "Flagged", and "All". Below the tabs is a table with columns: Document, Primary Accountholder, Vendor, and Purchase Amount. Two transactions are listed:

	Document	Primary Accountholder	Vendor	Purchase Amount
<input checked="" type="checkbox"/>	TXN00144897	Peppel, Jessica	LOWES #00416	64.16
<input type="checkbox"/>	TXN00144976	HUBER, KELLY	VZWRLSS APOCC VISB	50.75

At the bottom of the interface, there is a status bar that says "1 Selected | 2 items" and a row of buttons: "Retry Automatch", "Mass Allocate", "Add to Expense Report", "Attach", "Receipt", "Print", and "Sign Off". The "Sign Off" button is circled in red.

Once a transaction has been signed off, it will be moved from the “Pending Sign Off” tab to the “Signed Off” view. If you made a mistake on the transaction and have already signed off, then you will have to contact the Purchasing Office as soon as possible to have the transaction flagged and sent back to you to fix.



## Month End Spend Report

A report will be generated for you **3 days after the end of each billing cycle**. This report can be found on the home screen under “Action Items” column in the row labeled “Download”.

Action Items				
Action	Acting As	Count	Type	Current Stat
Download		3	Report	<a href="#">Ready</a>
Sign Off	Accountholder	2	Transaction	<a href="#">Pending</a>

2 items      Show 10 per page      Page: << >>

Click on “Ready”, and then click on the “PDF” link for the most recent “Liaison Monthly Allocation Signoff per

[Liaison Monthly Allocation Signoff per cardholder](#)

Open the PDF file and print all pages. The report will include all charges for each cardholder you are responsible for. Please review all information that has printed to make sure it is correct. Once reviewed, the liaison needs to sign each page. Attach the individual cardholder reports to their bank statements and receipts including justifications. The report for each cardholder will look similar to the example below:

CH Full Name	Post Date	Vendor Name	Total	Tax Status	GL: Index Activity	Traveler Name	Acct
HAMMOND, JAMES	04/02/2012	LOWES #00416	141.90	Sales tax paid	6250E 111020	NONE	71352
	04/23/2012	Amazon.com	67.96	Sales tax paid	6250E 111020	NONE	71352
	04/26/2012	CODE MICRO	2,431.67	Sales tax paid	6250E 111020	NONE	71352
	04/27/2012	A.C.C INC	754.05	Sales tax paid	6250E 111020	NONE	71352
count: 4			3,396.58				

## Sales Tax Information

### Procurement Card Tax Choices:

**Sales Tax Included:** Choose *Sales Tax Included* if the invoice shows that tax has been paid or has been included in the sale price.

**Non-Taxable Purchase:** Choose *Non-Taxable Purchase* if the item is not taxable. Non-tangible items are not taxable. Examples of this are maintenance, labor, registration fees and advertising.

**Subject to Use Tax:** Choose *Subject to Use Tax* if the item was not taxed on the receipt and taxes should be paid; common examples are tangible items purchased on the internet.

The following **ARE taxable** and **Subject to Sales/Use Tax**:

1. All tangible items purchased (in-state OR out-of-state; shipped or picked up). A tangible item is defined as something you can see and/or touch. Typical examples are purchases that aren't taxed but need to be taxed are from Amazon and Ryder Engraving.
2. Rentals (other than real property).
3. Shipping costs, unless the shipping is billed F.O.B. point of origin.
4. Subscriptions (except Dacus Library); this would be a subscription where the vendor sends you a tangible item such as a magazine. If the subscription is for **on-line access** only, then it is non-taxable.
5. Renewals of software maintenance if there are updates which are tangible (CD-Rom).
6. Generally, anything you would pay sales tax on as an individual, Winthrop must also pay sales tax on. Winthrop DOES NOT have a sales tax exemption certificate. If a vendor asks if we have an exemption certificate, please answer no.
7. Textbooks purchased for Faculty/Staff.
8. Hardware maintenance purchased at the same time as the hardware.

The following are considered a **Non-Taxable Purchase**:

1. Most services – defined as transactions involving no tangible items.
2. Contracted prices for construction-related services such as plumbing, painting, etc.
3. Software downloaded from the internet in which no tangible items, such as CD-ROM disks, manuals, etc. are included.
4. Library books and periodicals.
5. Royalties.
6. Advertising.
7. Registration Fees.
8. Dues.
9. **Renewals** of hardware maintenance.
10. **Renewals** of software maintenance as long as the updates are electronically transferred or are for telephone support only.
11. Airline tickets (taxes are always included).
12. Dry cleaning.
13. Gasoline (taxes are always included).
14. Items purchased from Goodwill.
15. Labor.
16. Postage.
17. Rental Cars (taxes are always included).
18. Textbooks purchased for students.

*South Carolina sales tax rules are very complicated and subject to change. Please call the Accounts Payable supervisor at ext. 6049 or email: [accountspayable@winthrop.edu](mailto:accountspayable@winthrop.edu) if you are in doubt about any sales tax issues.*