# **Residence Life & Dining Services**

## **Dining Services**

Winthrop University Dining Services offers one of the finest dining programs in the country. Your dining experience is more than just great food. It is a community experience centered on culinary expertise, fresh ingredients, healthy options, and a shared sense of environmental and social responsibility. Our dining program is designed to spark community, collaboration, and real, honest-to-goodness connection. All students living in a residence hall must purchase a meal plan which contributes to the overall quality of the student experience. Freshmen may choose from the All Access or All Access Plus meal plans. Students with sophomore standing (or above) may choose other options. Non-residential students may also purchase a meal plan or Café Cash.

### **Meal Plans**

All campus residents select a meal plan when applying for housing which contributes to the overall quality of the student's experience. First year students must choose an All-Access plan, students living in residence halls are required to choose a plan and commuters may choose from any meal plan including three commuter meal plans specifically designed for them. To view our meal plan options and prices on the Dining Services website, please visit: https://www.winthrop.edu/dining

- **Eagle Meals** An Eagle Meal may be used for one meal swipe entry into the Eagle Eatery or exclusive combo meal equivalence at Starbuck's and Markley's Food Court (including Chick-fil-A Einstein Bros. Bagels, Triple G's Grill, Vibes Juice Bar, Flipp It!, The Crust, and Mein Bowl). Eagle Meals are by semester and do not roll over into the next semester.
- All Access These plans include unlimited Meal Swipes may be used for one meal entry into the Eagle Eatery, this will reload every 30 minutes after use. All access meal swipes are by-semester and do not roll over into the next semester.
- **Café Cash** A declining balance amount included with the meal plan and spends like cash. Café Cash is accepted at every location. Café Cash remaining after fall semester rolls over to spring semester, but any remaining balance expires on the last day of finals after the spring semester. Cafe Cash can be used at any dining location and the Eagle Express convenience store.
- **Eagle Bucks** Like Cafe Cash, Eagle Bucks are a declining balance amount that students may purchase and can be used at any dining location and the Eagle Express convenience store. Anyone with a Winthrop ID may purchase Eagle Bucks in blocks of \$25, \$50, \$75, \$100, \$200, \$250 and \$300. Unlike Cafe Cash, Eagle Bucks do not expire.

## **Food Service Locations**

Check out the variety of on-campus food service locations:

- Eagle Eatery in Thomson Hall This all-you-can-eat location offers the most variety on campus with a build you own salad bar and deli, your favorite pizzas and grilled items, a daily soup, all-day continental breakfast, coffee and simple zone pantry offering dairy, nut and gluten-free items, sweet desserts for every meal and two hot lines of home style meal with a vegan or vegetarian entrée, and an allergy-safe meal at Simple Servings.
- Markley's Food Court Many of our retail locations are located inside DiGiorgio Campus Center including Starbucks and Markley's Food Court offering a full menu, Chick-fil-A offering a partial menu and Einstein Bros. Bagels. Markley's Food Court also offers candy, snacks, beverages and Simply To Go grab and go items. Other locations include Vibes Smoothies, Mein Bowl including Hissho Sushi, Triple G's Garnet & Gold Grill, The Crust Personal Pizzas and Flipp It!
- **Eagle Express Convenience Store** Eagle Express convenience store offers groceries, ice-cream, snacks, beverages, toiletries, over-the-counter medicines and more. Find this location in the East Thomson Hall Lobby and enjoy their late-night hours.

## **Everyday App**

View menus online with the free Everyday App including Eagle Eatery, and order ahead from Einstein Bros. Bagels and other select locations in Markley's Food Court.

### **Experiences Matter**

We welcome all feedback including concerns, comments and suggestions. Our managers and supervisors are always nearby, ready to assist in any way we can to ensure a great experience every time and want to make your day better. Friendly customer service is our guarantee and customer satisfaction is our top priority in Dining Services. We host a monthly Student Culinary Council meeting to collect feedback from students and learn how we may better serve their needs.

## Join Our Team

Winthrop Dining Services hires students for part-time shifts. We understand that their studies are their first priority but they need spending money. We work around class schedules with a variety of shift times and lengths to better meet your needs.

A few of perks include— little to no commute, a free meal every shift worked, our locations are closed during Fall, Spring, Holiday break so no worrying about getting time off to go home, and we offer competitive pay. Food Service Workers include cashiers, line-servers, cooks, grill cooks, pizza cooks, prep cooks, bakery assistants, dining room attendants, dishwashers & utilities.

Join our Marketing Intern team to help with dining events, graphic design, photography, videography, and create content for our social media.

# **Residence Life Information**

To meet the diverse needs of Winthrop's resident student population, a variety of on-campus, co-ed, living arrangements are provided. Lee Wicker, Phelps, and Thomson are suite style residence halls, Courtyard and Roddy are apartment style residence halls, and Margaret Nance is a traditional community style residence hall.

## **Facilities and Maintenance Requests**

All facilities requests (whether it is a campus building, grounds or residence halls) may be made in the Facilities work order system TMA if on the campus network/WiFi at http://plant.winthrop.edu/ or by emailing facilitiesmanagement@winthrop.edu.

In cases of emergencies (leaks, no heat or air, alarm sounding), call (803) 323-2489 Monday-Friday 7am-4pm. After hours and on weekends, call the Winthrop University Police Department at (803) 323-3333. See <u>https://www.winthrop.edu/facilitymgmt/work-requests-</u> emergencies.aspx

## **Holiday Residence Hall Closing**

The Residence Hall and Dining Service contract does not cover periods when classes are not in session, such as Fall Break, Thanksgiving, Semester Break and Spring Break.

Students are expected to vacate their residence hall during the University breaks mentioned above but may request approval to remain on campus due to extenuating circumstances. Provisions are made to house student teachers living on campus who are required to be on duty

during a University holiday, but meal plans will not be available.

During the last week of classes each semester, students are expected to vacate the residence hall within 24 hours of their last class or as otherwise notified.

## **Housing Contract and Fees**

The Residence Hall Contract/Lease can be found online at <u>http://www.winthrop.edu/reslife/forms.aspx</u>.

The Residence Life associated fees may be found on the following website: <u>https://www.winthrop.edu/reslife/rates.aspx</u>

## Live-On Requirement (Two-Years)

First and second year students, as well as transfer students entering the University with less than 24 semester hours of completed post high school coursework, are required to live on campus. If a prospective student lives within a 50-mile radius with a parent or legal guardian; is at least 21 years of age; is married; a single parent; or a veteran, an exemption request may be made by submitting the appropriate documentation to Residence Life prior to the beginning of the Residence Hall Contract term. Students who are enrolled and have not been exempted from the residency requirement, will automatically be billed for a semester's housing fees and may be subject to disciplinary sanctions.

## **Residence Hall Office Phone Numbers**

The following is a list of telephone numbers that will connect you with the front desk of the building. These phones are for courtesy use and should not be contacted for emergencies.

Residence Hall	Phone Number
Lee Wicker	803-323-3161
Margaret Nance	803-323-3702
Phelps	803-323-3422
Roddey	803-323-4752
The Courtyard	803-323-1421
Thomson-East	803-323-3676
Thomson-West	803-323-3681

## **Residence Life Staff**

The residence halls are divided into the north and south areas of campus. Each area of campus is managed by an Assistant Director of Residence Life who is responsible for staff development, facilities, educational programming, and student conduct.

Each residence hall is directly supervised by a full-time professional Residential Success Coordinator or Residence Director. Resident Assistants (RAs) are student leaders who are assigned to a floor in each building to serve as on-site peer mentors. The Residence Life staff is skilled in helping students adjust to living on campus at Winthrop

## **Room Measurements \***

Residence Hall	Window Measurement	Floor Measurement	Mattress Size	Window Treatment
The Courtyard at Winthrop	1st-3rd floors: 56" L x 28" W 4th floor: 34" L x 48" W	9' x 9' carpeted	36" x 80"	Blinds
Lee Wicker	83" L x 64" W	11'6" x 17'	36" x 80"	Blinds
Margaret Nance	86" L x 39" W	12'2" x 15'3"	36" x 80"	Shades
Phelps	80" L x 59" W	11'6" x 17' 36" x 80"		Blinds
Roddey Apartments	71" L x 44" W	carpeted	36" x 80"	Blinds
Thomson	72" L x 49" W	11'6" x 17"	36" x 80"	Blinds

\*Actual dimensions may vary depending on building configuration.

### **Resident Students' Association**

The Resident Students' Association (RSA) is the voice for all on campus residents at Winthrop University. If you reside in one of the eight residence halls, you are a member. The purpose of this organization is to enhance the residential experience of students by promoting unity among residence halls, assessing the needs of on-campus students, and supporting the personal development and academic success of residents through programming. RSA represents the thoughts and ideas of residential students and acts as a liaison between the residents and the University. Residents who wish to voice their opinions through RSA are encouraged to attend the weekly meetings. Residents who desire more direct involvement and wish to participate in the constant improvement of Winthrop University and its residence halls, may become one of the voting representatives for their building (each residence hall has one voting member – see your Residential Success Coordinator or Residence Director to express your interest). If you want to become a part of these exciting opportunities, become an active member of RSA!

### **Safety and Security**

Students may enter and leave their residence hall at their discretion. Residence hall doors are locked 24-hours a day, 7 days a week and are accessible using their Winthrop ID Card.

For security purposes, after 8:00 PM, residents in Thomson, Lee Wicker, Phelps, and Margaret Nance are required to present their Winthrop ID Card at the residence hall office when entering the building. A non-resident guest may be admitted with a valid picture ID and appropriate registry in the residence hall guest log (see Guest Policy below for more details).

## **Residence Life Policies**

### **Alcohol Policy (Within Residence Hall)**

The following guidelines have been established in regard to the possession and consumption of alcoholic beverages in the residence halls and apartments. All university policies must be followed in the Residence Halls as outlined in the Student Conduct Code.

1. The University does not sanction the consumption or possession of alcoholic beverages by students; nor does it sanction the violation of federal, state, or local law. Responsibility for good conduct rests with students as adult individuals. 2. It is against federal and state law for any person under the age of 21 to purchase, consume, or knowingly have in his or her possession any alcoholic beverages. 3. It is against the City of Rock Hill law code to "openly display or consume any beer or wine in or from any unsealed container" in any public place not "specifically licensed for public consumption..." In keeping with this code, alcohol is not allowed in any common areas (hallways, stairwells, lobbies, kitchens, etc.) of the residence hall. 4. Consumption of alcoholic beverages is permitted in student residence hall rooms and apartments where the assigned residents of that particular room are of legal age. The determination of when a group of students or party is excessive will be at the discretion of the Residence Life Staff. The Residence Life Staff may request students to leave a room or residence hall/apartment, if there is excessive drinking or rowdy behavior. A student may be prohibited from the residential area, after receiving a warning from the Residence Life Staff.

**5.** Violations of this policy by students or organizations are subject to fines and/or administrative or judicial disciplinary action.

Туре	Roddey	Courtyard	Trad. Room	Trad. Community Kitchen
Coffee / Espresso / Iced Tea Maker	YES	YES	YES	YES
Hot Plate / Hot Pot / Hot Coil	NO	NO	NO	NO
Electric Fondue Pot	NO	NO	NO	NO
Electric Skillet / Wok	YES	YES	NO	NO
Electric Griddle	NO	NO	NO	NO
Waffle Maker	NO	NO	NO	NO
Foreman-Type Grill	NO	NO	NO	NO
Pressed Sandwich / Panini Maker	NO	NO	NO	NO
Quesadilla Maker	NO	NO	NO	NO
Toaster Oven	YES	YES	NO	NO
Toaster	YES	YES	YES	YES
Bread Maker	NO	NO	NO	NO
Rice Cooker / Steamer	YES	YES	NO	YES
Pressure Cooker / Instant Pot	NO	NO	NO	NO
Slow Cooker / Crock Pot	YES	YES	NO	YES
Rotisserie	NO	NO	NO	NO
Deep Fryer	NO	NO	NO	NO
Air Fryer / Infrared Cooker	YES	YES	NO	NO
Induction Cooker	NO	NO	NO	NO
Popcorn Maker	NO	NO	NO	NO
Food Dehydrator	NO	NO	NO	NO
Lava Lamps	YES	YES	YES	N/A
Electric Candle Warmer	YES	YES	YES	N/A
Lit Candle / Incense / Oil Lamp	NO	NO	NO	NO
Space Heater (Ceramic Only)	YES	YES	YES	N/A
Extension Cord With or W/O Multiple Outlets	NO	NO	NO	NO
Grounded Outlet Power Strip with Overload Switch	YES	YES	YES	YES

# **Approved Appliances in Residence Halls**

Additional expectations for appliances in the residence hall:

- Common sense should be used with any item that generates heat, especially with regards to flammable items being in the vicinity (ex: papers, curtains).
- Additional refrigerators and microwaves are not allowed in any hall where they are already provided.
- Mini dishwashers are NOT allowed in any hall because of water and space usage issues.
- Any appliance causing smoke sufficient for the fire department to be called will result in a \$100 charge to the student(s) responsible, even if it is an approved item.
- All appliances must be cleaned.
- Any questionable objects are subject to inspection and removal by Residence Life staff.

## **Eagle Cinema**

As a Winthrop student, you have access to Eagle Cinema. This is a free streaming service where movies, including recent releases, may be watched. Please go to <u>http://eaglecinema.winthrop.edu/</u> to view the latest movies available to stream.

## **Fire and Safety Information**

In an emergency situation please contact the Winthrop University Police Department (803-323-3333) or dial 911. Non-emergency situations may be directed to the Resident Success Coordinator or the RA on call for your building. Violation of any of these policies may result in disciplinary actions and monetary fines.

- Windows Modifying or tampering with windows in any way is prohibited in all Winthrop University Residence Halls. This includes, but is not limited to, removing window stops, breaking windows, or damaging them in any way. Objects are not to be thrown out of any window, nor are articles to be placed on exterior window ledges. Window screens are not to be removed
- **Fire Drills -** Two fire drills are conducted every semester. You are required to participate in both. These are necessary for you to learn fire drill procedures and to practice exiting your residence hall safely. When you hear a fire alarm, you must assume there is a fire and follow Residence Life staff's instructions
- **Fire Safety** The sounding of false alarms and tampering with fire-fighting or safety equipment including extinguishers, smoke detectors, hoses, sprinkler pipes, exit signs, door and fire alarm systems is prohibited. The use of open-coiled, open-plate devices, open flames, ember devices, oil lamps incense and candles is prohibited.
- Personal and Building Safety
  - Possession and use of firearms, knives with longer than a two-inch blade, dangerous weapons, slingshots, explosives, air-guns, paint-ball guns, flammable fluids, kerosene heaters, fireworks, hazardous chemical mixtures or propelled missiles is prohibited.
  - Students are not allowed on roofs and ledges.
  - Room doors should be bolt locked
  - Only main entrance doors are to be used after 8pm. Any outside door may be used during fire alarms. Locked outside doors are never to be propped open.
  - Tampering with elevators and electrical equipment is not permitted.

- **Tornados** A tornado watch means that tornadoes are possible. A tornado warning means that a tornado has been sighted in the warning area. Usually warning sirens will be sounded. When instructed by Residence Life personnel, quickly seek shelter in the lowest level of the building, preferably in an interior hallway or room.
  - If time does not permit, go to the safest area of the room you are in, usually the inside wall farthest away from doors and windows. The door to rooms should be closed. Take shelter underneath a desk or other piece of heavy furniture. Assume a fetal position to protect your head and eyes.
  - If outdoors, immediately seek shelter, if available. Otherwise, take cover in the nearest ditch or depression, away from power lines, buildings and trees. Do not remain in a vehicle or a non-permanent structure or attempt to outrun a tornado.
  - After the tornado has passed, evaluate your situation and if you need emergency assistance call the Campus Police at ext. 3333. Be aware of any structural damage around you, and if needed leave the building per "General Building Evacuation" guidelines.

### **Guest Policy**

The definition of a guest is a non-resident of a particular building who is visiting a resident host.

- Residents must have permission from roommates within their assigned living units (units that share a bed space and/or bathroom) before registering a guest to visit past 8:00 pm or overnight.
- Residents may restrict guest access in their specific living unit at any time by the completion of a Community Agreement to which all roommates agree without coercion. All guests visiting after 8:00 pm must check-in and be registered with their host at the hall office.
- A photo ID is required for guest registration. If not issued a Guest Pass, it is expected that the guest will leave the building before midnight.
- All guests expecting to stay overnight (past 10:00PM) must be issued a Guest Pass from the hall office to be carried with them as proof of overnight registration, and should expect to show this pass to University personnel if requested. The Guest Pass should have an expiration date and time completed to be valid. It is expected that the guest will leave the building before the expiration date and time.
- A maximum of four (4) people are permitted overnight in a traditional or suite bedroom, including the residents. A maximum of eight (8) people are permitted in a 4-bed Courtyard suite or 4-bed Roddey apartment, including the residents.
- Guests are expected to adhere to the same policies as their resident hosts. Hosts are responsible for their guest's behavior.
- Each host must escort their guest at all times in all locations including public areas, common areas, stairwells, elevators, individual rooms, and apartments.
- Guests are not permitted to stay overnight in the residence hall more than three (3) consecutive nights, and no more than six (6) nights per month. Nothing in this policy is meant to encourage or permit individuals who do not have a residence hall contract to live on campus.
- Keys will not be issued to guests. Guests should not be in possession of their host's room key or Winthrop ID at any time.
- Hall Councils and Residence Life staff may designate certain areas for resident use only.

- Guests are permitted to use designated bathroom and shower facilities only. Some residence halls may not have appropriate shower facilities for all guests.
- Unregistered guests and/or their hosts may be subject to disciplinary action, removal from the residential area, and guests are subject to arrest for trespassing.
- Guests will be required to leave the building at any time if so directed by University personnel.

## **Key Policy**

Students are responsible for their room key. Room keys are not to be duplicated. If a key is lost, the student is charged to re-core the lock. A loan key is available at the hall office if a key is temporarily misplaced.

## Laundry

Students living on campus have access to laundry facilities within their residence hall. These are for on campus resident use only. It is the responsibility of the student to monitor their laundry and remove it in a timely manner upon completion. Laundry left in the laundry room may be discarded if the owner cannot be identified.

The following link will take you to SCS Serviceworks LaundryView website. This site will allow you to see which washing machines and dryers are currently available for use on a particular hall. <u>http://www.laundryview.com/lvs.php?s=135</u>

## **Loft Policy**

Permission to build lofts in the residence hall rooms is granted pending the adherence of the following guidelines and the inspection and approval by the hall's Residential Success Coordinator or Assistant Director of Residence Life. Lofts are not permitted in the Courtyard at Winthrop University. The beds in Thomson are already lofted, and no additional lofts may be added. The guidelines are required for your safety and to prevent damage to the walls, floors, ceilings and furnishings in the room.

A. Construction & Inspection Guidelines

- All lofts must be authorized and inspected by the hall's Residential Success Coordinator or Assistant Director of Residence Life to ensure that the general guidelines have been followed within five (5) class days after the construction is completed. Residents must contact the RSC or AD to schedule an authorization and inspection appointment.
- Both residents of the room must agree to the construction.
- At least one resident must be present at the time of inspection.
- If the RSC or AD finds the loft to be unsatisfactory, the resident must correct the problems and schedule another inspection within three (3) business days.
- Room occupants are responsible for missing furniture and for any damages to the room, building, or furniture as a result of the construction, transportation, use or disassembly of the loft. (All room furniture must remain in the resident's room).
- All lofts must be disassembled, removed, and the regular room furniture arranged in the same order as when the room occupants moved into the room no later than seven days

prior to the end of any academic semester. Failure to do so will result in damage charges. However, residents who are assigned to the same room for both the fall and spring semesters may leave their lofts up at the end of the fall semester.

B. General Guidelines

- The room furnishings may not be removed from the residence hall and no storage areas are provided by Residence Life.
- No items may be constructed so as to completely obstruct any direct access to the hall doors or windows so that evacuation is convenient in case of fire.
- Room occupants are responsible for the purchase of all materials and equipment used to build the loft.
- Room occupants are responsible for disposing of all unused materials and debris in the trash dumpsters outside the building.
- All lofts must be removed from the residence hall when moving out of the hall. Winthrop University is not responsible for storage.
- The room furnishings: i.e., desk, dresser, chest of drawers, etc., may not be used to support or secure any lofts.
- No part of the construction may be attached, wedged, or secured in any manner to the ceiling, floor or walls of the room. All units must be freestanding.

C. Specific Guidelines

- Bolts must be used in the construction of the bed unit.
- Lofts must have EITHER: Two diagonal braces on every side attached from vertical support posts to the upper horizontal support beam or surface (8 total) OR: A combination of at least two diagonal braces along the back attached from vertical support posts to the upper horizontal support beam or surface and two horizontal braces on each side.
- The structure cannot exceed 4' in width in the short dimension.
- The structure must be 18" below the Sprinkler deflector.
- Any horizontal surface must be at least 36 inches from the ceiling.
- University metal bed frames must be attached to the lift by screws using only the existing holes in the bed frames.
- No University furnishings may be painted.
- Lofts that are made of wood must have an ABC 2 lb. fire extinguisher attached to the structure.
- The construction must not interfere with access to heating/ventilating units, plumbing, electrical outlets or other fixed items in the room. Existing attached room fixtures (cable jacks, heating/ventilating units, etc.) must not be removed, relocated or modified.
- The loft or platform bed must not be enclosed in any way (including drapery, beads, parachutes, wallboard, fishnet, etc.).
- Each student must sign a Relief of Liability statement after final inspection.

### **Poster Policy**

Notices to be posted in a residence hall must be approved by the Residential Success Coordinator/ Residence Director. Departments and organizations are responsible for litter generated by their own handouts or handbills and should remove all posters after their event. Advertising promoting the use and/or sale of alcohol as the primary function of the event is prohibited.

### Recreational

The following guidelines have been established to clarify the regulations regarding use of recreational space in the residence halls.

**1.** Permission to use recreational space in the residence halls/ apartments must be obtained from the Residential Success Coordinator or Residence Director.

**2.** The person making the request assumes responsibility for:

- A. Monitoring the group's behavior during the event
  - B. Possessing a copy of the space request approval
  - C. Making sure that the space is left clean and in proper order
  - D. Being the contact person for any damages

**3.** Priority for recreational space is given first to the residents of the particular residence hall to support residence hall programs, activities and meetings.

**4.** The only groups allowed to schedule consecutive dates for recreational space are those sponsored by the residence hall.

### **Room Change Policy**

Room changes start the first Friday after classes begin and must be approved in advance by Residence Life. Room changes made without the appropriate approval are subject to a \$25 fine. A room change must be completed within 24 hours from the time the move is approved. Students must schedule a room inspection with a Resident Assistant to properly check out of a room.

### **Room Painting Policy**

Residence halls are painted on a rotating basis. Residents may not paint their rooms. Nails are not permitted in the room walls.

### Solicitation

Door-to-door solicitation is prohibited in the residence halls. Official university business is exempted, as needed, with authorization from Residence Life.

## Telephones

Telephone service is not provided in the residence halls. Students should bring a cell phone that will meet their needs. Courtesy telephones are located in each residence hall. For more information on campus telephone services, contact Computing and Information Technology at (803) 323-2400.

### **Trash Policy**

Each resident is responsible for cleaning excessive trash from the area around their room door. This includes the hallway, walls, and ceiling within a five-foot range from each door jamb. Failure to do so will result in a housing contract violation being filed.

#### Public Areas

Excessive trash in bathrooms, elevators, kitchens, laundry rooms, lobbies, lounges, stairwells, etc., will be treated as public area damage. If those responsible for the excessive trash cannot be determined, a damage penalty will be assessed. The Residential Success Coordinator will determine the limits of the area to be assessed, for example, all those residents that use a particular community bathroom.

#### **Trespass Policy**

The following statute will be strictly enforced: 1976 South Carolina Code of Laws -16- 17- 420, -16-11- 640, -16-11-600 It shall be unlewful:

It shall be unlawful:

I. For any person willfully or unnecessarily (A) to interfere with or to disturb in any way or in any place the students or teachers of any college in this state, (B) to loiter about college premises or (C) to act in an obnoxious manner thereon; or II. For any person to (A) enter upon college premises or (B) loiter around the premises, except on business, without the permission of the President in charge.

Any person violating any of the provisions of this section shall be guilty of a misdemeanor and, on conviction thereof, shall pay a fine of not less than \$100 nor more than \$1,000 or be imprisoned in the county jail for not less than 30 days nor more than 90 days.

Please be advised that any visitor on the campus comes within the jurisdiction of the code and is subject to arrest.

## **Additional Information**

If you have questions regarding any residence hall policy or additional concerns not addressed in this section, please consult the Residence Hall Contract and the Student Conduct Code, or contact Residence Life, 237 DiGiorgio campus Center, (803) 323-2223. Website: <u>www.winthrop.edu/reslife</u>.